RESOURCES DURING COVID-19

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THE ROYAL

- The Royal and COVID-19 at https://www.theroyal.ca/COVID19
- Adult Mental Health Resource Guide while many groups are not currently running this
 resource guide contains links to online resources as well as contact information to follow-up
 and receive updates as to whether they are now being offered virtually:
 https://www.theroyal.ca/sites/default/files/2020-02/Adult Mental Health Resource Guide 0.pdf
- Did you know that The Royal offers family support groups virtually? The groups are free, open to the public and will resume in September please check our website in August for more details. The groups are facilitated by Royal social workers. Please contact Denise McGregor for details on how to join: Denise.McGregor@theroyal.ca

BASIC NEEDS

- Affordability Fund for financial assistance with electricity bills *Deadline July 31st! https://www.affordabilityfund.org/
- City of Ottawa https://ottawa.ca/en/health-and-public-safety/covid-19-ottawa/support-and-assistance
- City of Ottawa Business Reopening Toolkit
- Caregiving Communities portal to search for services www.ontariocaregiver.ca/caregivingcommunities
- Federal Covid-19 Relief Programs https://mailchi.mp/kpopelaw/emergency-osdplow-income-relief-options?e=4c3ea37e70
- EBO Financial Education Centre offers free remote income tax preparation by phone and other virtual means in order to file income tax from 2010 to 2019. Low-income clients from Ottawa can leave a message at 6130-746-0400 to inquire about this free service.
- Reach Canada provides community and legal referrals in relation to all areas of law, including ODSP, for people living with disabilities. For assistance for an ODSP matter, a legal referral may be requested through the legal referral form on Reach's website, by phone at 613-236-6636 or 1-888-669-4001, or by email at lawyerreferral@reach.ca

FOOD AND GROCERIES

- Grocery stores offer home delivery and pickup options. Call or visit a web site of your local grocery store to learn more
- Kind Space received relief funding from the City of Ottawa to provide grocery vouchers (gift cards) to community members that need them. \$6,300 (between the City and donations to the Community Care Fund) to support 2SLGBTQ+ people in getting groceries. Each person will



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- receive a \$100 gift card. Accepting requests until the funds are depleted. Fill out the form below. https://kindspace.typeform.com/to/ghDaR9
- Local Grocery Stores that Offer Delivery https://www.champlainhealthline.ca/healthlibrary_docs/GroceryStoresDeliveryOttawa.pdf
- Ottawa Farmers Market list of vendors and their stock who will deliver https://ottawafarmersmarket.ca/covid-19/where-to-find-vendors/
- This shop is working with a bunch of food shops to centralize delivery to you. The various vendors drop off their online orders to the Burrow Shop, then a box is filled for you with groceries from multiple vendors https://burrowshop.buchipop.com/

COVID-19

- Social Planning Council of Ottawa https://www.spcottawa.on.ca/covid19
- Community Information Center Ottawa (CICO) /211 Eastern Ontario have compiled a
 comprehensive list of information to residents of Eastern Ontario; how to access essentials,
 income support, food, mental health services specific to COVID-19
 information: https://easternontario.cioc.ca/. If you happen to have more specific questions,
 please contact them for help in locating resources.
 https://www.211oncovid19.ca/
- Ontario Caregivers Covid-19 page has a number of one-pagers on various topics worth checking out https://ontariocaregiver.ca/covid19/
- Brene Brown on CBC Coping with Covid-19 15 minute interview
 https://www.cbc.ca/radio/thecurrent/our-adrenaline-can-t-outpace-covid-19-but-bren-brown-offers-3-tips-to-better-cope-1.5528127
- Ann-Marie Covert, MSW, RSW from Mindwell:
 - Anxiety: What it is & Strategies to Cope: https://www.youtube.com/watch?v=Z60QWrXqHhQ
 - o If you only watch one this is my favourite! 40 Ways to Attack Anxiety in 6 minutes: https://www.youtube.com/watch?v=Sq3uEYuTaj4&feature=share&fbclid=IwAR3EV637 mfPoYz5MUK0uj4UC5qNdIQ8Z4SOPJfO0WmVbKFr3b0jckMEZwfl
 - Pandemic Fear: 8 Ways to Manage Coronavirus Anxiety: https://www.youtube.com/watch?v=1t9cmWrC2iU
- Wikiguide to Telepsychology https://en.wikiversity.org/wiki/Helping Give Away Psychological Science/Telepsychology
- Tolerance for Uncertainty Workbook free downloadable resource in French and English https://www.baypsychology.ca/workshops



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MENTAL HEALTH AND ABUSE COUNSELLING AND SUPPORT

Crisis

- Crisis Line/Distress Line https://www.dcottawa.on.ca/24-7-crisis-line/
- Crisis Services Canada https://www.ementalhealth.ca/index.php?m=record&ID=55840
- CMHA https://ontario.cmha.ca/documents/are-you-in-crisis/

Mental Health

- Acceptance and Commitment Therapy with Steven Hayes on Youtube https://www.youtube.com/watch?v=12Zv4Wn6gec
- ADDitude Magazine Free Webinars https://www.additudemag.com/tag/webinar/
- Anxiety CAMH has published a free information guide with chapter five on "Help for Partners and Families" https://www.camh.ca/-/media/files/guides-and-publications/anxiety-guide-en.pdf
- Anxiety Canada https://www.anxietycanada.com/
- Big White Wall https://www.bigwhitewall.com/?lang=en-ca
- Bell Let's Talk Resources (mostly on managing anxiety during Covid-19)
 https://letstalk.bell.ca/en/covid 19?fbclid=lwAR2cv2OOOGvhyb40XJlPywM3 G2GloOu6yGLdaMdYVaRW6rVugpT7kskl0c
- Bounce Back https://bouncebackontario.ca
- Canadian Foundation for Healthcare Improvement Webinar Series: Patient Partnership in a Time of Covid-19 https://www.cfhi-fcass.ca/opportunities/webinars/webinar-series-patient-partnership-in-a-time-of-covid-19
- Ottawa Centre for Cognitive Therapy is now accepting clients for in-person visits https://ocbt.ca/services/
- Counselling Connect FREE Counselling for a variety of issues. Ottawa-based community organizations have partnered to offer their services virtually CMHA, JFS, Family Services Ottawa, OCISO, Walk-In Counselling, Sandy Hill & Somerset West Community Resource Centres, Rideauwood, Youth Services and more book and appointment by clicking this link: https://www.counsellingconnect.org/?fbclid=lwAR1g_SMh-h66RrMK0ZhowyU8H8flAvc69zRkw6ghxFxfsSsIIHMn6UyyI94
- CAMH Coping with Anxiety and Stress during Covid-19 https://www.camh.ca/en/health-info/mental-health-and-covid-19#coping Scroll to end and sign up to receive coping strategies to your personal email.
- CAMH Coronavirus Peer to Peer Discussion Forum https://covid19.camhx.ca/mod/forum/view.php?id=1



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- Evidence Exchange Network for Mental Health and Addictions is offering webinars on Covid-19 and the impact on your mental health. Register here: https://www.eenet.ca/
- <u>Ementalhealth.ca</u> has a wide range of resources listed and a search option check in with each resource to see if services might now be available virtually.
- Family Services Ottawa offers free, reduced rates, low-cost, sliding scale therapy options. Please call 613.725.3601. Please select option 1 for English and then select option 2 to speak with the intake team during Walk-in Clinic times.
- Face Covid free ebook https://drive.google.com/file/d/117HY4z4mY5izJpR44ejuZ8rhTyoWEGEG/view
- Kids Help Phone not just for kids! They will receive calls from adults as well! Call a counsellor:1-800-668-6868. Check out some great Covid-articles on their webpage https://kidshelpphone.ca/
- Mental Health Commission of Canada https://www.mentalhealthcommission.ca/English/covid19
- Montreal's Museum Of Fine Arts Has Free Online Art Therapy on their Facebook page every Friday
- OCD Ottawa Support Group is now meeting virtually:
 https://www.ocdottawa.com/meetings/?utm_source=All&utm_campaign=April+18th%2C+20
 18&utm_medium=email&utm_source=All&utm_campaign=April+18th%2C+2018&utm_medium=email
- Ottawa Institute of CBT https://www.ottawacbt.ca/apps
- Tend Academy Covid-19 resources for mental health https://www.tendacademy.ca/resources/
- Wellness Together Canada mental health and substance use support https://ca.portal.gs/.
 - Youth text "WELLNESS" to 686868
 - Adults text "WELLNESS" to 741741

Substance Use

- CAMH Centre for Addiction and Mental Health http://www.camh.ca/
- Canadian Addiction Counsellors Certification Federation <u>www.caccf.ca</u> free addiction counselling to Canadians
- CCSA information on substance use and Covid-19 https://www.ccsa.ca/Impacts-COVID-19-Substance-Use
- Living Healthy Champlain Chronic Pain Workshops
- Rideauwood Addiction and Family Services https://www.rideauwood.org/covid-news/even-though-our-centre-is-closed-to-visitors-and-clients-we-are-still-here-for-you/ They are offering virtual care for anyone struggling with addictions (gambling, substance, gaming) or



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- problematic substance use, and have services for adults, youth/young adults, students, and parents/family members. Their services are available at no cost to service users.
- Serenity Renewal for Families is offering counselling virtually (may be a fee for service)
 https://www.serenityrenewal.ca/what-we-do/counselling/
- Wellness Together Canada mental health and substance use support https://ca.portal.gs/

Abuse

- Unsafe at Home Ottawa a text and online chat tool that allows victims and survivors of domestic violence and abuse to get help and support from 8:30am to midnight. Text (613) 704-5535 or chat online unsafeathomeottawa.ca
- Ottawa Coalition to End Violence against Women https://www.octevaw-cocvff.ca/get-help

Indigenous

- Hope for Wellness Helpline: Indigenous peoples can call 1-855-242-3310 for immediate mental health counselling and crisis intervention across Canada (available in some Indigenous languages). Live web chat is also available.
- Talk 4 Healing: Indigenous women can get help, support and resources seven days a week, 24 hours a day, with services in 14 languages by calling or texting 1-855-554-4325. Live web chat is also available.
- Wabano Covid-19 Outreach https://mailchi.mp/bfbedc5c4c75/early-bird-registration-for-the-2019-wabano-symposium-the-land-is-medicine-1607834?e=15afcadfe0
- https://covid19.healthstandards.org/resource/indigenous-health-toolkit
- https://spark.adobe.com/page/jig8WfbLvmzAs/
- https://vancouver.ca/files/cov/First-Peoples-A-Guide-for-Newcomers.pdf

Sleep and Calm

- Bounceback CBT for Insomnia https://bouncebackontario.ca/
- Canadian Public Health campaign on sleep https://sleeponitcanada.ca/
- Breathing Retraining for anxiety reduction https://www.youtube.com/watch?v=0Mr9iAC1tLk
- Dr. Mike Evans 23 ½ Hours video on the health benefits of 30 minutes of activity per day https://www.youtube.com/watch?v=aUaInS6HIGo
- Search Inside Yourself (siyli.prg) offers free resources including guided meditations https://siyli.org/resources/category/guided-meditation

Grief

 Bereaved Families of Ontario, Ottawa is offering 1:1 peer support over the phone and monthly support groups virtually http://www.bfo-ottawa.org/



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The Compassionate Friends' When A Child Dies, a self-help group of bereaved parents
offering support and understanding meets the third Tuesday of every month. Because of
social distancing restrictions, sharing circles will be online. For details, contact by phone at
613-608-3990 or by email: tcfottawa@gmail.com

Youth

- Good2Talk: A phone and texting service that offers confidential support to post-secondary students. Call 1-866-925-5454.
- Ontario Caregivers Young Caregivers Support Group Wednesday evenings at 7:30 pm.
 Register today: https://www.eventbrite.com/e/young-caregiver-online-support-group-tickets-101926424680

Parents

- Huddol free counseling sessions https://playbook.huddol.com/parenting-in-an-age-of-covid-19/
- PLEO Parents Lifelines of Eastern Ontario https://www.pleo.on.ca/where-to-find-us/ 613-321-3211
- Also checkout resources here: https://cheo.echoontario.ca/parent-caregiver-sessions/

Inspiration

Huddol podcasts https://www.youtube.com/channel/UCw4xNJ4Kra-
 PtezBDLDRLBg?view_as=subscriber

Quotes:

- The journey may be difficult, but you are not alone
- Tough love does not work with mental illness
- As long as you are willing to go 2nd, someone else will always go first
- A comfort zone is a beautiful place, but nothing ever grows there be vulnerable, try something new
- Family recovery can be described as families living well in the absence or presence of mental health challenges
- Similarly to how we are all wearing clothes, but none of us are wearing exactly the same thing, we try on the skills and tailor them to fit our own self-care needs
- For sure there will be bad days, and they will end. Our present circumstances will change they don't determine where we will end up, only where we start
- Just listen; avoid judgement, fixing and advice-giving that sounds tough, what are you thinking you will do?



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- Be kind to your future self
- When we feel better and take care of ourselves then, we are better able to support others
- Self-care is essential to recovery it is not selfish it is freeing and empowering for an illustration see: Shel Silverston The Giving Tree (also available on You Tube)
 https://www.youtube.com/watch?v=XFQZfeHq9wo

Isolation

 Virtual Visitors *based in Ottawa! Opportunities to volunteer and/or receive virtual visits https://virtualvisitors.wixsite.com/website

Family Peer Support

- Cornwall Community Addiction and Mental Health Services are offering a number of programs virtually – please check with individual organizers for details.
- Family Councils Ontario offers virtual family forums https://www.fco.ngo/covid-19/virtual-family-forum
- Ontario Caregiver Peer Support https://ontariocaregiver.ca/find-support/peer-support/
- At IAM, our support line continues to service those previously using Ask the Expert (ATE), the
 former SSO's Ontario-specific service that assisted people living with schizophrenia and
 psychosis and their families across Ontario through telephone, online and in-person
 support. Reach out to one of our counsellors at 1-855-449-9949 or email us at
 support@iamentalhealth.ca
- PLEO Parents Lifelines of Eastern Ontario https://www.pleo.on.ca/where-to-find-us/ 613-321-3211
- Psychiatric Survivors of Ottawa Family Peer Support Group is now being offered by Zoom. Please visit their website for details on how to join https://www.pso-ottawa.ca/spring2020
 You are also welcome to connect with a member of the Family Peer Support team directly. Sean D. is at 613-567-4379 ext.221 or seand@pso-ottawa.ca and Beata Z 613-567-4379 ext.123 or beataz@pso-ottawa.ca
- 7 Cups connects you to caring listeners for free emotional support 24/7; or be a listener for others. https://www.7cups.com/
- The Help With Your Health Online program can be accessed from any device with an internet connection and is designed to accommodate all levels of computer skills. The program is FREE to individuals across Ontario who are living with one or more chronic conditions, such as diabetes, chronic pain, high blood pressure, stroke, cancer, heart or kidney conditions, as well as their caregivers. 5-week program begins April 30th registration limited https://www.selfmanagementontario.ca/



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 Veterans Affairs Caregiver Support Program in partnership with the Elizabeth Dole Foundation is offering a series of Webinars https://hiddenheroes.org/c3/

Older Adults

- Dementia Society Virtual Respite Request Form
 https://docs.google.com/forms/d/e/1FAIpQLScCmZ8HIy_PnzHSsCdaFFluC7N8cxQD0itLgWAL
 AfJVijrP2w/viewform
- Families of residents in long-term care can call the Ministry of Long-Term Care 'Family Support and Action Line. This line is available to LTC families, staff, residents, and the general public to call to receive information or raise concerns during COVID19. Call 1-866-434-0144 8:30 AM- 7PM, 7 days a week.
- NICE National Initiative for the Care of the Elderly TALK2NICE Community Outreach 1-844-529-7292, http://www.nicenet.ca/talk2nice also for persons with disabilities
- The Council on Aging of Ottawa has a number of ongoing activities
 https://coaottawa.ca/cat/community events/?utm_source=All&utm_campaign=April+18th%2C+2018&utm_medium=email
- The Ottawa and Renfrew Dementia Society has created a support group specifically for caregivers who are supporting someone living with dementia in Long-term Care or Retirement Home Second Wed of the Month 2-3:30pm on Zoom https://www.eventbrite.ca/e/support-group-long-term-care-and-retirement-home-registration-104479892170

Webinars using dialectical behavior therapy skills to manage crisis

- McLean Hospital Webinar on Coping with COVID-19 https://www.mcleanhospital.org/video/dr-chris-palmer-offers-tips-help-us-feel-less-overwhelmed-during-covid-19-pandemic?utm_campaign=COVID-19&utm_medium=email&_hsenc=p2ANqtz-98wqGduMtSBNIMcD10YhqbcCWfEb7Kz7b1q2ilCdmd-5QHI2CXr8M5EUq7CChnAau6EQfJh-UwSTJ6aaTZjSe0GPvSL0sYQYwU_NHVF69ZSYGZYGU&_hsmi=86132631&utm_source=hs_email&utm_content=86132631&hsCtaTracking=ac589794-c7ae-4542-90e3-6e095770f1f7%7C2662ddcb-7124-43ab-ba5c-e8084d9ee73e
- National Education Alliance for Borderline Personality Disorders (NEA.BPD) Free for a limited time webinars: https://www.borderlinepersonalitydisorder.org/webinars/ *Riding the Wave of Emotions was just published and is fabulous!



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BOOKS ON MENTAL HEALTH, COPING AND SELF CARE

Participants and presenters from our family groups have shared the following titles that may be of interest:

- Dr. Xavier Amador, psychologist I Am Not Sick, I Don't Need Help
- Brene Brown I thought it was just me, (but it isn't) Making the Journey from, "What will People Think?" to "I Am Enough"
- Melody Beattie Language of Letting Go
- Anne Bishop Becoming an Ally
- Richard Carlson, PhD Don't Sweat the Small Stuff
- The 7 Habits of Highly Effective Families Stephen R. Covey
- Martha Davis, PhD, Elizabeth Robbins Eshelman, MSW & Matthew McKay, PhD The Relaxation & Stress Reduction Workbook
- The Brain that Changes Itself Norman Doidge, MD
- John Gunderson, M.D. and Paul Links, M.D. Handbook of Good Psychiatric Management for Borderline Personality Disorder
- Barry J. Jacobs, PsyD & Julia L. Mayer, PsyD Meditations for Caregivers: Practical, emotional and spiritual support for you and your family
- Virginia Lafond Grieving Mental Illness
- Joseph Lee, M.D. Recovering my Kid
- Matthew McKay, PhD Communication Skills
- The Book of Awesome Neil Pasricha
- Michael G. Pipich, M.S., LMFT Owning Bipolar How Patients and Families Can Take Control of Bipolar
- David Posen, M.D. Authenticity: A Guide to Living in Harmony with your True Self
- Gretchen Rubin The Happiness Project
- Karen Salmansohn The Bounce Back Book
- E. Fuller Torrey, M.D. Surviving Schizophrenia
- E. Fuller Torrey, M.D. & Michael B. Knable Surviving Manic Depression
- Douglas Turkington and Helen Spencer Back to Life Back to Normality
- Self-compassion.org provides a reading list https://self-compassion.org/resources-2/Treating Psychosis Nicola Wright, et al

EQUITY, DIVERSITY AND RACISM

- CAMH Immigrant and Refugee Mental Health Project https://irmhp-psmir.camhx.ca/courses
- Copeland Center interactive webinar to examine, discuss, and challenge issues related to
 cultural differences; consider the difference between being culturally sensitive and culturally
 responsive; learn self-care tools that will help them care for themselves as they continue this



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process; and explore ways to abandon thoughts and actions that interfere with how we interact with each other https://copelandcenter.com/resources/microaggressions-and-becoming-culturally-responsive

- OCISO provides psychotherapy and counselling in 8 languages to culturally diverse clients.
 Following the recommendations of health authorities as of March 17, all OCISO in-person support services were suspended but services are continuing by phone at 613-725-5671 ext.
 322 or pdavies@ociso.org. Patricia Davies, Counselling Program Manager, Ottawa Community Immigrant Services Organization
- PsychologicalScience.Org
 https://www.psychologicalscience.org/topics/racism?utm_source=DBT+Training+and+Product+Updates&utm_campaign=4aca135200 EMAIL_CAMPAIGN_2018_10_26_04_31_COPY_01&utm_medium=email&utm_term=0_5362
 1bb43c-4aca135200-66164799&goal=0_53621bb43c-4aca135200 66164799&mc_cid=4aca135200&mc_eid=b68073a300
- Books & Authors: Ta-Nehisi Coates https://en.wikipedia.org/wiki/Ta-Nehisi_Coates and White Fragility Robin DiAngelo
- Sick Kids, Toronto offers Cultural Competence Training http://www.sickkids.ca/patient-family-resources/child-family-centred-care/Health-Equity-Cultural-Competence/Cultural-Competence-E-Learning.html

ON-LINE ACTIVITIES

Theatre and Music

- Andrew Lloyd Webber musicals: https://dailyhive.com/mapped/andrew-lloyd-webber-musicals-friday-stream
- Filmed on Stage Musicals (may have a cost) http://www.filmedonstage.com/
- Musicals https://nerdist.com/article/live-action-musicals-streaming/
- NAC Live Stream Performances https://nac-cna.ca/en/canadaperforms?gclid=CjwKCAjwkun1BRAIEiwA2mJRWdEOrU5wRLcqeykNwB3WEVSkee7hVvwYz9mcBaa4NrlC1q6cfhvtYBoCAVsQAvD_BwE
- National Theatre at Home free on YouTube https://www.nationaltheatre.org.uk/nt-at-home
- Ottawa Music Live on Facebook



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Art Galleries, Aquariums and Museums

- Art Gallery of Ontario (AGO) https://ago.ca/collection/browse
- 12 Famous Museums offer virtual tours online. Visit https://artsandculture.google.com/partner
- Ocean Voyager live views from the Georgia Aquarium. https://www.georgiaaquarium.org/webcam/ocean-voyager/
- Oh You Pretty Things_- Filmmaker Gary Hustwit is streaming his documentaries free for a limited time https://www.ohyouprettythings.com/free

Travel and Adventure

- CAA Virtual Vacations, Armchair Adventures <a href="https://caaneo.ca/blog/travel/virtual-vacations-armchair-adventures-and-more-how-to-satisfy-the-travel-itch-while-at-home/?_cldee=anVsaWV0LmhheW5lc0B0aGVyb3lhbC5jYQ%3d%3d&recipientid=contact-56d7fa5a7dbfe711812a480fcfeae051-8c783ac51b604926bed316449e029204&esid=51d6dd6f-4c77-ea11-a811-000d3af46914
- Canada's Wonderland virtual roller coaster ride
 https://www.canadaswonderland.com/blog/2020/march-2020/heres-how-to-take-a-virtual-ride-on-all-the-rides-at-canadas-wonderland-in-your-own-home
- Travel Zoo https://www.travelzoo.com/ca/blog/20-amazing-places-you-can-visit-from-home/

Education and Learning

- Coursera Free online courses from top universities https://www.coursera.org/?cartId=53330483
- Edx Free online courses from top universities https://www.edx.org/course
- Laura Horn Art's Abstract Collage Creations course https://www.laurahornart.com/
- Udemy courses https://www.udemy.com/courses/free/
- Discover the Power of Self-Compassion (3 free videos)
 https://product.soundstrue.com/power-of-self-compassion/free-video-series/?_ke=eyJrbF9lbWFpbCl6lCJuaWNvbGEud3JpZ2h0QHRoZXJveWFsLmNhliwglmtsX2NvbXBhbnlfaWQiOiAiSk1EZ2Fxln0%3D
- The Science of Well-Being free 2-week MOOC from Yale designed to teach you how to build healthy habits and increase your happiness. https://www.coursera.org/learn/the-science-of-well-being



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Yoga

- Five Parks Yoga https://www.youtube.com/channel/UCrtTMWDx4u1dVKMpXNhjwpA
- Yoga and Fitness ideas from the Boston Globe: https://www.bostonglobe.com/2020/03/15/nation/not-going-gym-here-are-some-free-workouts-you-can-do-home-during-coronavirus-shutdown/
- Yoga with /Adrienne on YouTube
- Blogilates on YouTube

Other

- Marketplace ideas for free streams https://www.marketplace.org/2020/03/20/heres-what-to-read-and-stream-for-free-during-the-covid-19-pandemic/
- Ontario Caregivers has a full list of activity lists here: https://ontariocaregiver.ca/wp-content/uploads/2020/03/Ontario-Caregiver-Organization-Connecting-Socially-While-Keeping-Your-Distance-FINAL.pdf