

ROYAL OTTAWA PLACE

Hello Families and Friends of Royal Ottawa Place Residents:

Thank you for arranging a visit with your loved one. We are so happy that as the nicer weather is here we can start to have some outdoor visits.

Ontario's Ministry Long Term Care has provided requirements for visits in Long Term Care facilities. In order to keep everyone safe these are the procedures that have been implemented for both essential and outdoor visits. An essential visit, is a visit in the building when the resident is at end of life. Please ask us if you have any questions or concerns

1. If an outbreak of COVID-19 is declared at the facility, all visits will be suspended for the period of the outbreak. Note that institutional outbreaks are declared and managed by local public health authorities.
2. On the day of your visit please "self-screen" before coming for on site using the electronic screening tool at this link - <https://covidscreening.theroyal.ca/>.
 - a. For the portion where "department" is asked please indicate "visitor". For the portion where "location" is asked please indicate "Visitor for any site" and write "visitor".
 - b. Once you have answered the questions, if you have passed the screening, a green screen will appear. The results of the screening will also be emailed to you.
 - c. When you arrive at your visit you will be asked to show the green screen on your device. You can either flash the green screen that appears directly after the screening or show the emailed results.
 - d. If you are not able to complete the electronic screening you will be asked the screening questions upon arrival.
3. Families/friends who are planning on visiting will need to have a negative Covid19 test within the past two weeks. This link identifies the Ottawa Public Health testing sites: <https://www.ottawapublichealth.ca/en/shared-content/assessment-centres.aspx>. You will need to attest that you have had this test and tested negative.
4. Two visitors are permitted to visit at a time.
5. Outdoor visits will be held with the resident in the front courtyard. The visitor is to remain outside the courtyard. If the weather is not conducive the visit will be postponed.
6. Physical Distancing of 2 metres/6 feet must be maintained at all times.
7. Visits will be assisted by staff.
8. A mask is required to be worn at all times by the visitor for both essential and outdoor visits. Please bring your own mask to wear during outdoor visits. If you do not have a mask, one will be provided to you.
9. Food or other items cannot be exchanged during the visit.
10. Please do not bring pets to the visit.
11. Please bring your own lawn chair and place it at the line indicated on the grass.
12. Visits will end if social distancing rules are not followed.

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13. For essential visits, families will be escorted to the resident's room. Full Personal Protective Equipment (PPE) is required to be worn by the essential visitor at all times while in the home. This will be provided by the home and be put on at the screening station as you enter. You can only visit with your loved one, not other residents. Once your visit is over, you must leave the facility.
14. We may have to limit the frequency of visits depending on the number of requests.

If you have any questions please don't hesitate to ask;

For Outdoor Visits please contact:

Kellie Halligan –	613.722.6521 ext. 6085	kellie.halligan@theroyal.ca
Robyn Sigsworth –	613.722.6521 ext. 6084	robyn.sigsworth@theroyal.ca

For Essential Visits please contact:

Sarah Anderson –	613.722.6521 ext. 6124	sarah.anderson@theroyal.ca
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Thank you for your support in ensuring the residents remain safe and healthy.