STIGMA
WHY WORDS MATTER

ABOUT STIGMA
Stigma is negative attitudes, beliefs or behaviours about or towards a group of people because of their situation in life. It includes discrimination, prejudice, judgment and stereotypes, which can isolate people who use substances.

STIGMA MATTERS
People who use substances, especially those struggling with addiction face discrimination and barriers to getting help.

STIGMA CAN:
- Lead a person to avoid getting help because they are afraid of judgement or getting in trouble with work, their loved ones or even the law.
- Cause a person to hide their substance use or use substances alone.
- Affect a person’s ability to find housing and jobs, which affects their health and quality of life.
- Contribute to people who use substances receiving a lower quality of care from the healthcare system when they access services.

CHANGING HOW YOU TALK ABOUT SUBSTANCE USE
The language you use has a direct and deep impact on people around you. You can reduce stigma by changing the words you use to talk about substance use. Using kind words can make it easier for someone to speak up, to feel understood or to receive help.

- Use person-first language, for example say ‘person who uses substances’ instead of ‘drug user.’
- Use neutral, medically accurate words when describing substance use.

<table>
<thead>
<tr>
<th>TOPIC:</th>
<th>INSTEAD OF:</th>
<th>USE:</th>
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<tbody>
<tr>
<td>People who use substances</td>
<td>- Addicts, junkies, users, drug abusers, recreational drug users</td>
<td>- People who use substances</td>
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<td>- People with a substance use disorder</td>
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<td>- People with lived/living experience</td>
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<tr>
<td>People who have used substances</td>
<td>- Former drug addict, referring to a person as being 'clean'</td>
<td>- People who have used substances</td>
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<td>- People in recovery</td>
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<td>- People with lived/living experience</td>
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<tr>
<td>Substance use</td>
<td>- Substance/drug abuse</td>
<td>- Substance use</td>
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<td></td>
<td>- Substance/drug misuse</td>
<td>- Substance use disorder</td>
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<td>- Problematic substance use</td>
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There are three types of stigma:

1. **Self stigma** happens when someone internalizes messages about people who use substances and apply them to themselves.

2. **Social stigma** is negative attitudes or behaviours towards people who use substances or towards their friends and family.

3. **Structural stigma** is policies in health and social services that increase stigma and barriers to getting help.

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**Help end stigma**

Take these important steps to help reduce stigma:

- Do not define any person by their substances use.
- Be respectful, compassionate and caring to those who use substances.
- Educate your friends and family—pass on facts and challenge stereotypes.
- Remember that addiction is a treatable medical condition, not a choice, and is deserving of care just like any other medical condition.
- Be aware of your attitudes and behaviours because they may be influenced by stereotypes, negative stories and images about people who use substances.

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This document was created in discussion with people with lived and living experience, through existing research and documentation from other organizations trying to address stigma. This is not an exhaustive list. As discussions evolve around the best language to accurately describe substance use, this list may be revised.

For more information visit Canada.ca/opioids